



## Case Study

### A Total of Two Weeks from Phone Call to Discharge “I would go back in a heartbeat. It’s an absolute 10.”

#### The Problem

Jim came to our practice with a lipoma in his right arm. While lipomas are typically harmless, they can often cause discomfort and require a procedure to remove. Jim has had lipomas excised in the past, but said that it was “exhausting going through the paperwork and red tape” that was involved in getting a procedure done at a hospital. He sought an alternative on his own and found our small practice close to his home.

#### The Solution

When Jim called our practice, he was thrilled to find out that we could see him within a week. During his first visit, Dr. Novikov explained to Jim what a lipoma is and discussed a plan to remove it. Despite the large size, the lipoma was able to be removed in the office that next week. Within two weeks of calling, the lipoma that was bothering him turned into an afterthought. To make sure that the lipoma was harmless, Dr. Novikov made sure to send it out to be examined by a pathologist. While rare, it is possible for a lump to look like a harmless lipoma when it is actually a liposarcoma—a type of cancer that develops in fatty tissue. Thankfully for Jim, his lipoma was not cancerous.

#### The Remarkable Results

Two weeks after the procedure, Jim’s wound was completely healed, and he just needed the stitches to be removed. During his visit to remove the stitches, one of our providers gave him a copy of his biopsy results and explained to him what the results meant. Unlike his experience with hospitals, Jim found that our office was “*a positive place to walk into.*” He never felt as though he was being pushed through or that he was wasting anyone’s time. Jim could not have been happier with his experience, and would not hesitate to return.

***“[Dr. Novikov] was fantastic, and for the procedure, I was in and out in 45 minutes with a follow up to remove the stitches. It could not have gone any smoother. The communication throughout was great.”***

#### How To Get Outstanding Skincare

If you or one of your loved ones would like to receive the same kind of care, contact us:

508-936-1657 Ext. 1

Schedule an appointment online via at <https://northborodoctor.com/book-an-appointment-today/>